

GSA Should Establish Goals and Performance Measures to Manage the SMART Program

The Government Accountability Office (GAO) is recommending that the General Services Administration (GSA) establish goals and performance measures to manage the SMART program.



FEDERAL BUILDINGS: GSA Should Establish Goals and Performance Measures to Manage the Smart Buildings Program (GAO - DOC) by Robert A. Stebbins

★★★★★ 5 out of 5

Language : English
File size : 2064 KB
Text-to-Speech : Enabled
Enhanced typesetting : Enabled
Word Wise : Enabled
Print length : 39 pages
Lending : Enabled
Screen Reader : Supported



The SMART program is a \$100 million initiative that was launched in 2014 to help federal agencies use data and technology to improve their operations. The program has been praised for its potential to make government more efficient and effective, but GAO has also found that GSA has not done enough to measure the program's progress.

In a report released on Wednesday, GAO said that GSA should develop goals and performance measures for the SMART program that are aligned

with the program's objectives. The report also said that GSA should track the program's progress and report on its findings to Congress.

GAO's recommendations are based on its review of the SMART program's first three years of operation. GAO found that the program has made some progress, but that GSA has not done enough to measure the program's impact.

GAO's report is a timely reminder that the federal government needs to do a better job of managing its IT investments. The SMART program is a promising initiative, but it will only be successful if GSA does a better job of measuring its progress.

Recommendations

GAO made the following recommendations to GSA:

1. Develop goals and performance measures for the SMART program that are aligned with the program's objectives.
2. Track the program's progress and report on its findings to Congress.

GSA has agreed to implement GAO's recommendations.

The SMART program has the potential to make government more efficient and effective. However, GSA needs to do a better job of managing the program if it is to achieve its full potential.

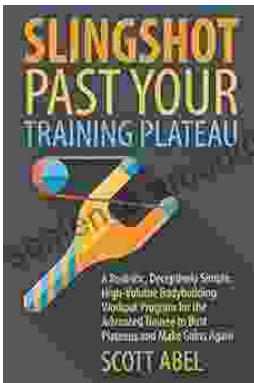
GAO's recommendations are a step in the right direction. By establishing goals and performance measures, GSA will be better able to track the program's progress and report on its findings to Congress.



FEDERAL BUILDINGS: GSA Should Establish Goals and Performance Measures to Manage the Smart Buildings Program (GAO - DOC) by Robert A. Stebbins

★★★★★ 5 out of 5

Language : English
File size : 2064 KB
Text-to-Speech : Enabled
Enhanced typesetting : Enabled
Word Wise : Enabled
Print length : 39 pages
Lending : Enabled
Screen Reader : Supported



Unlock Your Muscular Potential: Discover the Revolutionary Realistic Deceptively Simple High Volume Bodybuilding Workout Program

Are you tired of bodybuilding programs that are overly complex, time-consuming, and ineffective? Introducing the Realistic Deceptively Simple High Volume Bodybuilding...



Dominate the Pool: Conquer Performance with the DS Performance Strength Conditioning Training Program for Swimming

As a swimmer, you know that achieving peak performance requires a comprehensive approach that encompasses both in-water training and

targeted...